

APRIL 2022

SYCAMORE BREEZE

www.sycamorecanyonmasterhoa.org



YOUR ASSOCIATION WEBSITE – PLEASE VISIT!

Log onto www.sycamorecanyonmasterhoa.org and follow the prompts to register and log in (**upper right side/corner of screen**). You will need your account number and email to create a password. The website provides you the ability to:

- Submit maintenance requests & address changes
- Download the Architectural Guidelines and Application - This page is public to allow your contractor/painter to obtain the forms to assist you. Applications required for *all* exterior changes with approval required prior to changes.
- Review the (27) house paint color schemes (updated in 2020)
- Get the latest community news & updates
- Obtain minutes, newsletters, policies & forms and sign up to receive Eblasts
- Access your account online
- Pay, review and manage your HOA assessment/account online

If you have problems logging onto the community website, please call Customer Care at 949-833-2600.

MAINTENANCE REMINDER — PALM FROND TRIMMING

For those owners with Palm trees in your yard, please be cognizant regarding regular maintenance to remove dead palm fronds. Removal of anything dead, must be part of all of our general monthly landscape maintenance. Not only are the dead fronds unsightly, but can be a fire hazard as they can catch fire quickly, detach from the tree and be carried by winds, spreading embers to the slopes and houses. It is imperative that dead fronds are removed on a regular basis. Violation notices are sent to those that are not complying, which may result in fines.



BOARD OF DIRECTORS:

President: Martin Writer

Vice-President: Sadu Gourkar

Treasurer: John Somers

Secretary: Vacant

Member-at-Large: David Jesse
Graham

NEXT BOARD MEETING:

April 6, 2022 at 7:00 pm via Zoom.
Please contact Management for the link information.

TEMPORARY COMMUNITY MANAGER:

CARLY HOFFMAN, CMCA

Phone: 949-508-0567

choffman@keystonepacific.com

COMMON AREA ISSUES:

ASSOCIATE: Adriana Lopez

Phone: 949-381-3467

alopez@keystonepacific.com

KEYSTONE AFTER HOURS: For an urgent common area issue such as a broken/flooding sprinkler after hours or weekends, please call Keystone's main number 949-833-2600 to reach the on-call Manager.

BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

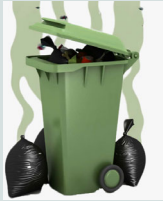
reconnect@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

APRIL 2022 REMINDERS

Keystone After Hours Information:

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- **Street Sweeping Days** – Tuesdays
- **Street Light Out?** Have you noticed a street light on all the time, blinking, or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net
- **Trash Cans—Eye Sore!** Please store behind gates/out of site promptly after collection. Do not place at curb 24 hours before collection. No one likes to look at trash cans. Thank you!



TIMELY DUES PAYMENTS

CALIBER ONLINE PAYMENT FEATURE

Sign up for on-line payments or ACH to make timely payments and avoid late charges! You may make one-time ACH payments through www.kppmconnection.com.

In addition, Keystone offers recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. If you have not registered your account, go to the website and have your Account ID, ZIP and email ready. We hope you use portal and it makes your life simpler.

REMINDER: Payment address for assessments: PO BOX 513380, Los Angeles, CA 90051-3380.



HOUSE PAINTING AND EXTERIOR CHANGES REQUIRE HOA APPROVAL

In accordance with the Association's Architectural Guidelines (see website www.sycamorecanyonmasterhoa.org) any exterior changes to your house or property, including painting require **prior** approval from the Association. For painting, there are 27 color schemes to choose from, with updates for garage door colors made in 2020. Visit the link https://www.dunnedwards.com/colors/archive/color-ark_pro/sycamore-canyon/2020-paint-schemes to review the colors, which can be viewed or samples obtained at the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd. Anaheim, CA 92807 (657) 221-3009. The link, guidelines and changes application are on our website. There is an account set up to receive a 24% discount off the retail price for Dunn Edwards products the under the name Sycamore Canyon Master #233250-000 at the Dunn Edwards store above. **You can only choose one (1) structured scheme, NOT mix and match colors from different schemes or the application will be denied.**

HELP SAVE YOUR HOA \$\$\$ BY REPORTING BROKEN SPRINKLERS TO MANAGEMENT — Please report a broken sprinkler, excess water running down the gutter or street, or sprinklers that need redirection to Management immediately. Your Board continues to strategize to be water efficient regarding our common area slopes, as landscape water is the Association's largest expense. In addition, to less rain than last year, in February of 2021, the City increased the unit cost of water, which created a negative variance to our 2021 water budget and will impact our future assessments. The City may again increase the cost of water early this year; therefore, reporting a broken sprinkler to Management to have repaired, and not assume someone else has, is very helpful to save on lost water costs! Management's office hours (9am to 5pm Mon-Fir) and if you see a water issue after hours, or on a weekend, please call Keystone's main number 949-833-2600 to report to the on-call Manager.

