

AUGUST 2021

SYCAMORE BREEZE

www.sycamorecanyonmasterhoa.org



YOUR ASSOCIATION WEBSITE – PLEASE VISIT!

Log onto www.sycamorecanyonmasterhoa.org and follow the prompts to register and log in (**upper right side/corner of screen**). You will need your account number and email to create a password. The website provides you the ability to:

- Submit maintenance requests & address changes
- Download the Architectural Guidelines and Application - This page is public to allow your contractor/painter to obtain the forms to assist you. Applications required for *all* exterior changes with approval required prior to changes.
- Review the (27) house paint color schemes (updated in 2020)
- Get the latest community news & updates
- Obtain minutes, newsletters, policies & forms and sign up to receive Eblasts
- Access your account online
- Pay, review and manage your HOA assessment/account online

If you have problems logging onto the community website, please call Customer Care at 949-833-2600.

WROUGHT IRON FENCE REPAIRS AND PAINTING TO FOLLOW PLEASE CLEAR THE BASE OF THE FENCE OR ATTACHMENTS!

The Association maintains the wrought iron fence at the back of the lots on the “top” of slopes. Fencing at the bottom of a slope is maintained by the Owner. The wrought iron repairs is underway and over half completed (17,500 lineal ft) being done by Carasso Construction. The **second** phase to paint is being done in seven (7) phases or sections, by a separate vendor, 1st Street Painting. You can contact Management for the approximate window date for the painting on your street. As the repair time was hard to gage; some iron needing more work than others, the painters did not immediately follow the welders to avoid catching up with the welders, where they have pull back or off the job. When the fence work was done in the past, the welding and painting was done by the same vendor, and this time the Board decided on separate vendors, each specializing in their fields. Please be aware that **two (2)** separate notices, one from each vendor, will be posted at your property, with the dates and window time, with the reminder to clear built up of soils at the base of your fence and remove attachments or the fence will be bypassed.

The fencing will be reviewed prior to the work, and if it is determined that an Owner has contributed to damage due to the aforementioned, the Owner may be held responsible for the related costs.



BOARD OF DIRECTORS:

President: Martin Writer

Vice-President: Sadu Gourkar

Treasurer: John Somers

Secretary: Lee Markley

Member-at-Large: David Jesse
Graham

NEXT BOARD MEETING:

August 4, 2021 at 7pm via Zoom.
Please see Association’s website after August 1st for the Agenda/Zoom information, or email Management.

ASSOCIATION MANAGER:

Lisa Brannon, CMCA

Phone: 949-838-3229

lbrannon@keystonepacific.com

COMMON AREA ISSUES:

ASSOCIATE: Courtney Vergilio

Phone: 949-570-1310

cvergilio@keystonepacific.com

KEYSTONE AFTER HOURS: For an urgent common area issue such as a broken/flooding sprinkler after hours or weekends, please call Keystone’s main number 949-833-2600 to reach the on-call Manager.

BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN:

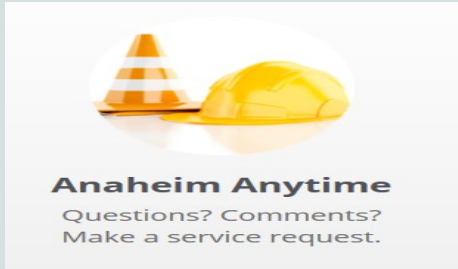
Phone: 949-833-2600

reconnect@keystonepacific.com

Managed by Keystone
16775 Von Karman Ave., Suite 100
Irvine, CA 92606

AUGUST 2021 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Days – Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net



TIMELY DUES PAYMENTS

CALIBER ONLINE PAYMENT FEATURE

Sign up for on-line payments or ACH to make timely payments and avoid late charges! You may make one-time ACH payments through www.kppmconnection.com.

In addition, Keystone offers recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. If you have not registered your account, go to the website and have your Account ID, ZIP and email ready. We hope you use portal and it makes your life simpler.

REMINDER: Effective October 1st 2019, the payment address for assessments changed to: PO BOX 513380, Los Angeles, CA 90051-3380.



HOUSE PAINTING AND EXTERIOR CHANGES REQUIRE HOA APPROVAL

Please be advised that per the Association's Architectural Guidelines (see our website www.sycamorecanyonmasterhoa.org) that any exterior changes to your house or property, including painting require **prior** approval from the Association. For painting, there are 27 color schemes to choose from, with updates for garage door colors made in 2020. Visit the link https://www.dunnedwards.com/colors/archive/color-ark_pro/sycamore-canyon/2020-paint-schemes to review the colors, which can also be viewed or samples obtained at the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd. Anaheim, CA 92807 (657) 221-3009. The link, guidelines and application are on our website. There is an account set up for you to receive a 24% discount off the retail price for Dunn Edwards products the under the name Sycamore Canyon Master #233250-000 at the Dunn Edwards store above. **You can only choose one (1) structured scheme, NOT mix and match colors from different schemes or the application will be denied.**

REPORT BROKEN IRRIGATION / SPRINKLERS TO MANAGEMENT — Please report a broken sprinkler, excess water running down the gutter or street, or sprinklers that need redirection to Management immediately to be repaired. Your Board continues to strategize with ways to be water efficient regarding our common area slopes as landscape water is the Association's largest expense. In addition to less rain than last year, in February of this year the City of Anaheim increased the unit cost of water and has created a variance to our 2021 water budget. Reporting broken irrigation to Management, and not assume someone else has, is very helpful. Management office hours (9am to 5pm), for after hours and weekends, call Keystone's main number 949-833-2600 to reach the on-call Manager.

SELLING OR REFINANCING YOUR HOME?

If you will be selling your home, or just taking advantage of the current interest rates and **refinancing**, Keystone uses **HomeWiseDocs.com**; the generation in document and data delivery for refinancing for a home loan, resale packages, resale demands, lender questionnaires and association documents. HomeWiseDocs.com provides reliable, around-the-clock online access to all governing documents and critical project data for lenders, closing agents, real estate professionals, and homeowners from Keystone's managed communities. Please see below for login information: Online Chat at www.homewisedocs.com - Help Desk: 866.925.5004 x 1 and e-mail: info@homewisedocs.com Log on to www.homewisedocs.com and select the Sign Up link to register. The many system enhancements geared toward an improved user experience include. Provide this information to you agent or loan your refinancing agent: *Order by address or association name * Email and SMS text completion notices for users * Track orders online with confirmation * Much more!