

JUNE 2021

# SYCAMORE BREEZE

[www.sycamorecanyonmasterhoa.org](http://www.sycamorecanyonmasterhoa.org)



## YOUR ASSOCIATION WEBSITE – PLEASE VISIT!

Log onto [www.sycamorecanyonmasterhoa.org](http://www.sycamorecanyonmasterhoa.org) and follow the prompts to register and log in (*upper right side/corner of screen*). You will need your account number and email to create a password. The website provides you the ability to:

- Submit maintenance requests & address changes
- Download the Architectural Guidelines and Application - This page is public to allow your contractor/painter to obtain the forms to assist you. Applications required for *all* exterior changes with approval required prior to changes.
- Review the (27) house paint color schemes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies & forms and sign up to receive Eblasts
- Access your account online
- Pay your HOA assessment online

If you have problems logging onto the community website, please call

## WROUGHT IRON FENCE REPAIRS AND PAINTING TO FOLLOW PLEASE CLEAR THE BASE OF THE FENCE OR ATTACHMENTS!

The Association maintains the wrought iron fence at the back of the homes /lots on the “top” of slopes. Fencing at the bottom of a slope is maintained by the Owner. The wrought iron repairs is underway and half way completed (17,500 lineal ft) by Carasso Construction. The second phase to paint is being done by a separate vendor, 1st Street Painting, who started in early May. The fence painting is being done in 7 sections. As the repair time was hard to gage as some areas may take more/longer to repair, the painter did not immediately follow the welders. Being done in 2 phases is to avoid the painters catching up with the welders to avoid the paint crew having to pull back and off the job if they catch up with the welders. In the past, the welding and painting was done by the same vendor and this time the Board opted for separate vendors specializing in their fields. If you have Association maintained fencing, a notice from both the repair and a separate notice by the painter, will be posted at your property with the dates and window of time. Please ensure you clear build up of soils at the base of the fence and remove attachments or the fence will be bypassed.

*The fencing will be reviewed prior to the work, and if it is determined that an Owner has contributed to damage due to the aforementioned, the Owner may be held responsible for the related costs.*



### **BOARD OF DIRECTORS:**

**President:** Martin Writer

**Vice-President:** Sadu Gourkar

**Treasurer:** John Somers

**Secretary:** Lee Markley

**Member-at-Large:** David Jesse  
Graham

### **NEXT BOARD MEETING:**

June 2, 2021 at 7pm via Zoom. Please see Association website after May 1st, call or email Management for the Zoom information/link information.

### **ASSOCIATION MANAGER:**

**Lisa Brannon, CMCA**

Phone: 949-838-3229

[lbrannon@keystonepacific.com](mailto:lbrannon@keystonepacific.com)

### **COMMON AREA ISSUES:**

**ASSOCIATE:** Courtney Vergilio

Phone: 949-570-1310

[cvergilio@keystonepacific.com](mailto:cvergilio@keystonepacific.com)

**KEYSTONE AFTER HOURS:** For an urgent common area issue after hours or weekends, which may cause property damage such as a broken/flooding sprinkler, please call Keystone’s main number 949-833-2600 to reach an on-call Manager.

### **BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN:**

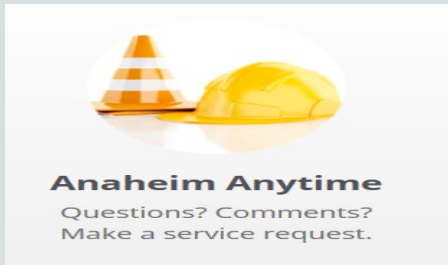
Phone: 949-833-2600

[reconnect@keystonepacific.com](mailto:reconnect@keystonepacific.com)

Managed by Keystone  
16775 Von Karman Ave., Suite 100  
Irvine, CA 92606

## JUNE 2021 REMINDERS

- For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Street Sweeping Days – Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: [www.Anaheim.net](http://www.Anaheim.net)



### TIMELY DUES PAYMENTS

#### CALIBER ONLINE PAYMENT FEATURE

Sign up for on-line payments or ACH to make timely payments and avoid late charges! You may make one-time ACH payments through [www.kppmconnection.com](http://www.kppmconnection.com).

In addition, Keystone offers recurring online ACH payments. Please visit [www.kppmconnection.com](http://www.kppmconnection.com) to access your online payment account. If you have not registered your account, go to the website and have your Account ID, ZIP and email ready. We hope you use portal and it makes your life simpler.

**REMINDER:** Effective October 1st 2019, the payment address for assessments changed to: PO BOX 513380, Los Angeles, CA 90051-3380.



### HOUSE PAINTING AND EXTERIOR CHANGES REMINDER

Please be advised per the Association's Architectural Guidelines (see our website) that any exterior changes to your house or property require **prior** approval of the Association. For repainting you **MUST** submit an architectural application and receive approval PRIOR. There are 27 color schemes to choose from that can be viewed on the Association's website [www.sycamorecanyonmasterhoa.org](http://www.sycamorecanyonmasterhoa.org) and the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd. Anaheim, CA 92807 (657) 221-3009. **Refer to the paint schemes dated October 2008.**



There is an account for you to receive a 24% discount off the retail price for Dunn Edwards products the under the name Sycamore Canyon Master #233250-000 at the Dunn Edwards store above. **You can only choose one (1) structured scheme, NOT mix and match colors from different schemes or the application will be denied.**

**REMINDER OF THE MONTH/TIP:** Since March, many of our lives have changed due to COVID-19. Those of us who previously enjoyed in person shopping at a store, may now be making even more frequent purchases online. This means more package deliveries to your home or business and increased opportunities for criminals to steal from you. To avoid theft of packages delivered to your home, are prevention tips:

- Get a PO box or locker where deliveries are monitored and secured
- Use tracking numbers and delivery notifications to track your packages
- Bring your package inside as soon as it is delivered
- Ask a neighbor to hold a package for you
- Have items delivered to your place of business if you are not home during the day
- Consider having valuable items insured
- Opt for your package to be delivered to the nearest postal store
- Ask that your package require a signature for delivery confirmation
- Consider having packages delivered to another location where someone is likely to be present during delivery, like a friend or relative
- Use doorbell cameras to monitor deliveries
- Purchase items from known companies and research their policies for related to reimbursement or replacement for stolen items
- Consider a package guard device that will notify you if someone picks up your package without permission
- Reschedule a delivery or ask for a package hold when you are out of town
- Notify the Police Department immediately if you see a crime in progress
- Be aware that criminals have been known to pose as delivery people wearing orange or yellow vests to blend in