

SYCAMORE BREEZE

www.sycamorecanyonmasterhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

TRASH BINS



Trash Bins should only to be placed out 24 hours before and after collection day. On the other days they are to be stored out of public view, behind your side gate or in the enclosed garage. They are not to be stored in any location where they can be viewed from the sidewalk/street. Anyone to be found in violation of this rule will be subject to hearings and fines, per the Associations Enforcement & Fine Policy.

**RECEIVED A MAINTENANCE VIOLATION LETTER?
DON'T PANIC CONTACT MANAGEMENT!**

The purpose of violation letters is to open the lines of communication and to keep the community looking great and property values at their optimum. Every other week, the property manager drives through the community looking for common area problems and to monitor areas that may need attention in the near future. Property inspections are performed, as well as a landscape walk, with Villa Park Landscape, the community's landscape vendor. If you receive a maintenance notice from the Association and have questions, need further clarification or you are in need of additional time to resolve the problem, please contact your Property Manager, Lisa Brannon at lbrannon@keystonepacific.com. The Board is happy to work with you, but first we need to hear from you. If the problem is not addressed and we have not heard from you, then you may be called to a hearing to discuss the matter and fines may be assessed.

REPORTING HOA AFTER HOURS EMERGENCIES:

In the event that you notice an HOA maintenance emergency outside of Keystone's regular business hours, such as a broken sprinkler or stuck valve, please call (949) 833-2600, which will direct you to follow prompts to be connected with a live person, with their contracted emergency service.

The emergency service will request the following information from you:

1. The name of the Association: Sycamore Canyon Master
2. Your property address and phone number
3. The nature of the emergency service needed, in order to dispatch the correct vendor, to assist with the resolution
4. The address or cross streets of the emergency, if different from your property address

BOARD OF DIRECTORS:

President: Martin Writer
Vice-President: Sadu Gourkar
Treasurer: John Somers
Secretary: Lee Markley
Member-at-Large: Don McCune

NEXT BOARD MEETING:

Wednesday, June 5, 2019
 7:00 P.M. @ East Anaheim
 Community Center - 8201 E. Santa
 Ana Canyon Rd., Anaheim CA,
 92808

The final agenda will be posted at Weir Canyon & Canyon Vista. You may also obtain a copy of the agenda on the community website or by contacting Management at 949-838-3229.

ASSOCIATION MANAGER:

Lisa Brannon, CMCA
 Phone: 949-838-3229
lbrannon@keystonepacific.com

COMMON AREA ISSUES:

Kevin Tan
 Phone: 949-838-3264
ktan@keystonepacific.com

*Emergency After Hours:
 949-833-2600*

**BILLING QUESTIONS
 ADDRESS CHANGES/
 WEBSITE LOGIN:**

Phone: 949-833-2600
customercare@keystonepacific.com



JUNE 2019 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Fridays
Street Sweeping Days- Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net



CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available. We are excited for you to experience the new portal and appreciate your feedback.

HOUSE PAINTING REMINDERS

Please remember that you **MUST** submit an architectural application PRIOR to painting your home. There are 27 color schemes to choose from and they are available to all tracts. Please contact Management, or visit your Association's website to obtain a paint application, including the completed house painting diagram. The schemes can also be reviewed on the Association's website, the Dunn Edwards Paint Store, 5725 E. Santa Ana Canyon Rd, Anaheim, CA 92807, (657) 221-3009. **Please make sure you refer to the paint book binder dated October 2008.** In order to save you money, an account has been established under the Association's name, Sycamore Canyon Master, at the Dunn Edwards store. You will receive a 24% discount off the retail price for Dunn Edwards products, if you purchase from the aforementioned address location. **You must choose one structured scheme, and can NOT mix and match colors from other schemes or the application will be denied.**

WEED REMOVAL IN DRIVEWAY EXPANSION JOINTS

With all the spring rains, weeds made a nuisance in our yards. Please include removing weeds in driveway/walkway expansion joints as well as yards. *Pesky things!*

SIGN UP FOR THE ACH PROGRAM & E-NEWS

Save time and money and never miss a payment again. Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customer care@keystonepacific.com to request an ACH application. Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

****WILDLIFE REMINDER****

There was a recent report of a large Bobcat walking on a trail around 9:00 am. We are in a "canyon" and with that comes its inhabitants, such as Bobcats and Coyotes. To keep your pets safe, don't feed or leave their water bowls outside as it attracts the wildlife. These animals can jump 6' plus walls and some have lost their fear of humans and prey on smaller animals. Be mindful when walking your dog and google tips for how to stay safe or what to do if you have a close encounter.