

APRIL 2019

SYCAMORE BREEZE

www.sycamorecanyonmasterhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606



2019 ANNUAL MEETING & ELECTION OF THE BOARD OF DIRECTORS

We were not able to hold the Adjourned Annual Meeting and Election that was scheduled for March 6, 2019, as we still had less than the required 25% or 183 out of 730 members present in person or by ballot. Therefore, since we have made at least three attempts to hold the Annual Meeting and Election, and have been unable to achieve quorum, the current Board will remain in place until the next Annual Meeting and Election scheduled for January 2020. At that time, five (5) positions will be up for re-election.

RECEIVED A VIOLATION LETTER? DON'T PANIC!

The purpose of violation letters is to open the lines of communication and to keep the community looking great and property values at their optimum. Every week, the property manager drives through the community looking for common area problems and to monitor areas that may need attention in the near future. Property inspections are performed, as well as a landscape walk, with Villa Park Landscape, the community's landscape vendor. If you receive a letter from the Association and you have questions, need further clarification or you are in need of additional time to address the problem, please contact your Property Manager, Lisa Brannon at lbrannon@keystonepacific.com. The Board is happy to work with you, but first we need to hear from you. If the problem is not addressed and we have not heard from you, then you may be called to a hearing to discuss the matter and fines may be assessed.

SAFETY TIPS

The Sycamore Canyon Master Board would like to remind homeowners of a few safety tips:

- ♦ Change alarm codes often and when you have to distribute a spare key, make it to a specific (differently keyed) door in case a key is lost you'll just have to replace one lock.
- ♦ Trim shrubs/trees away from home address so the numbers are visible.
- ♦ Keep the exterior of your home well lit.
- ♦ Make sure your car doors are locked at night and your garage doors are completely closed. Do not leave valuables in your car.
- ♦ Please report any suspicious activity to the Police right away!

BOARD OF DIRECTORS:

President: Martin Writer

Vice-President: Sadu Gourkar

Treasurer: John Somers

Secretary: Lee Markley

Member-at-Large: Don McCune

NEXT BOARD MEETING:

Wednesday, April 3, 2019

7:00 P.M. @ East Anaheim

Community Center - 8201 E. Santa Ana Canyon Rd., Anaheim CA, 92808

The final agenda will be posted at Weir Canyon & Canyon Vista. You may also obtain a copy of the agenda on the community website or by contacting Management at 949-838-3229.

ASSOCIATION MANAGER:

Lisa Brannon, CMCA

Phone: 949-838-3229

lbrannon@keystonepacific.com

COMMON AREA ISSUES:

Larissa Rounsaville

Phone: 949-838-3293

lrousaville@keystonepacific.com

Emergency After Hours:

949-833-2600

BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600

customercare@keystonepacific.com

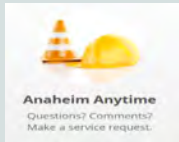
COMMUNITY WEBSITE ADDRESS:

www.sycamorecanyonmasterhoa.org



APRIL 2019 REMINDERS

- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line.
Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day - Fridays
Street Sweeping Days- Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net



CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available. We are excited for you to experience the new portal and appreciate your feedback.

HOUSE PAINTING REMINDERS

Please remember that you **MUST** submit an architectural application **PRIOR** to painting your home. There are 27 color schemes to choose from and they are available to all tracts. Please contact Management, or visit your Association's website to obtain a paint application, including the completed house painting diagram. The schemes can also be reviewed on the Association's website, the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd, Anaheim, CA 92807, (657) 221-3009, or you can check out the color book at Keystone Pacific Property Management, LLC. **Please make sure you refer to the paint book binder dated October 2008.**

In order to save you money, an account has been established under the Association's name, Sycamore Canyon Master, at the Dunn Edwards store. You will receive a 24% discount off the retail price for Dunn Edwards products, if you purchase from the aforementioned address location.

You must choose one structured scheme, and can NOT mix and match colors from other schemes or the application will be denied.

SPRING CLEANING!

It's time to check the condition of items on the exterior of your home such as:
Garage doors, wood trim, shutters, wrought iron or wood side gates and the stucco.

SIGN UP FOR THE ACH PROGRAM & E-NEWS

Save time and money and never miss a payment again. Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.