### FEBRUARY 2019



# SYCAMORE BREEZE www.sycamorecanyonmasterhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

### SIGN UP FOR THE ACH PROGRAM & E-NEWS

Save time and money and never miss a payment again. Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at **www.kppmconnection.com.** 

### 2019 ANNUAL ELECTION OF THE BOARD OF DIRECTORS

The Annual Meeting and Election of the Board of Directors was not able to be held on January 2, 2019 due to only 93 of the 256 ballots needed being received. The adjourned annual election will be held on February 6, 2019 prior to the Board meeting and at that time, 183 ballots will be needed in order to achieve quorum. If you have not done so already, please complete the Ballot, and return it immediately to ensure quorum for the adjourned election.

### ASSOCIATION MAINTAINED WROUGHT IRON FENCING

Please keep in mind that no alterations can be made to your backyard wrought iron fencing that the Association maintains. This would include removing a section of the wrought iron to have a gate installed, painting it a different color, changing the material to something other than wrought iron, etc. If alterations are made, you will be held financially responsible for having the fence returned back to its original condition. If you are unsure whether or not the Association maintains your back wrought iron fence, if it was painted/repaired or sections replaced within the last couple of years, then it is the responsibility of the Association to maintain the fence.



BOARD OF DIRECTORS: President: Martin Writer Vice-President: Sadu Gourkar Treasurer: John Somers Secretary: Lee Markley Member-at-Large: Don McCune

NEXT BOARD MEETING: Wednesday, February 6, 2019 7:00 P.M. @ East Anaheim Community Center - 8201 E. Santa Ana Canyon Rd., Anaheim CA, 92808

The final agenda will be posted at Weir Canyon & Canyon Vista. You may also obtain a copy of the agenda on the community website or by contacting Management at 909-297-2555.

#### **ASSOCIATION MANAGER:**

**Susan Seifen, CMCA, AMS, PCAM** Phone: 909-297-2555 sseifen@keystonepacific.com

#### **COMMON AREA ISSUES:**

Hannah Rangel Phone: 909-297-2558 hrangel@keystonepacific.com

*Emergency After Hours:* 949-833-2600

BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN: Phone: 949-833-2600 customercare@keystonepacific.com

## COMMUNITY WEBSITE ADDRESS:

www.sycamorecanyonmasterhoa.org

### **FEBRUARY 2019 REMINDERS**

- Keystone Pacific will be closed in Observance of the following days:
  - ♦ President's Day February 18th
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day Fridays
  Street Sweeping Days- Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net



### CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available. We are excited for you to experience the new portal and appreciate your feedback.



### **HOUSE PAINTING REMINDERS**

Please remember that you MUST submit an architectural application PRIOR to painting your home. There are 27 color schemes to choose from and they are available to all tracts. Please contact Management, or visit your Association's website to obtain a paint application, including the completed house painting diagram. The schemes can also be reviewed on the Association's website, the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd, Anaheim, CA 92807, (657) 221-3009, or you can check out the color book at Keystone Pacific Property Management, LLC. <u>Please make sure you refer to the paint book binder dated October 2008.</u>

In order to save you money, an account has been established under the Association's name, Sycamore Canyon Master, at the Dunn Edwards store. You will receive a 24% discount off the retail price for Dunn Edwards products, if you purchase from the aforementioned address location.

## You must choose one structured scheme, and can NOT mix and match colors from other schemes or the application will be denied.

### LOCKING MAILBOXES

Please note that if you wish to have a locking mailbox, you will need to purchase the Oasis 360 Locking Parcel Mailbox (with 2 access doors) in Black from Home Depot. Once you have replaced your mailbox, please contact Management so they can stop by and pick up your old mailbox.



Once you remove the mailbox the Association installed and replace it with a locking mailbox, you will then be responsible for the maintenance of your own mailbox and the Association will no longer replace/repair the mailbox or any parts on the mailbox in the future.