SYCAMORE BREEZE www.sycamorecanyonmasterhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

SIGN UP FOR THE ACH PROGRAM & E-NEWS

Save time and money and never miss a payment again. Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customercare@keystonepacific.com to request an ACH application.

Sign up to receive news and updates pertaining to our community association via email. To sign up, please register from the "Account Notifications" page once you have logged into The KPPM Connection at www.kppmconnection.com.

PAYMENT REMINDERS

As of April 1st, you have a new account number and payment address. If you pay by check or autopay through your bank, please double check to make sure your sending payments to:

Payment Address:

File 1958

1801 W. Olympic Blvd.

Pasadena, CA 91199-1958

The previous payment address had been forwarding mail if payments were still being send to the old address, but this will no longer happen starting January 1st. Also make sure you have updated your account number which is now a 10 digit number that is located in the top blue section of the attached billing statement under "Account ID".



HOLIDAY LIGHTING/DECORATIONS

As a reminder, the Association's Rules state the following regarding decorations:

♦ Christmas decorations are permitted Thanksgiving until January 31st.

BOARD OF DIRECTORS:

President: Martin Writer

Vice-President: Sadu Gourkar

Treasurer: John Somers **Secretary:** Lee Markley

Member-at-Large: Don McCune

NEXT BOARD MEETING:

Monday, January 2, 2019

7:00 P.M. @ East Anaheim Community Center - 8201 E. Santa Ana Canyon Rd., Anaheim CA, 92808

The final agenda will be posted at Weir Canyon & Canyon Vista. You may also obtain a copy of the agenda on the community website or by contacting Management at 909-297-2555.

ASSOCIATION MANAGER:

Susan Seifen, CMCA, AMS, PCAM

Phone: 909-297-2555 sseifen@keystonepacific.com

COMMON AREA ISSUES:

Hannah Rangel

Phone: 909-297-2558

hrangel@keystonepacific.com

Emergency After Hours: 949-833-2600

BILLING QUESTIONS ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600 customercare@keystonepacific.com

COMMUNITY WEBSITE ADDRESS:

www.sycamorecanyonmasterhoa.org

JANUARY 2019 REMINDERS

- Keystone Pacific will be closed in Observance of the following days:
 - ♦New Year's Day Tuesday, January 1st
- For after-hours association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- Trash Pick-Up Day Fridays
 Street Sweeping Days Tuesdays
- Have you noticed a street light on all the time or one that is no longer coming on at night? You can report it directly to the City of Anaheim by logging on to: www.Anaheim.net



CALIBER ONLINE PAYMENT FEATURE

You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone Pacific is excited to introduce recurring online ACH payments. Please visit www.kppmconnection.com to access your online payment account. You may still access your account using your current email address and password. If you have not registered for The KPPM Connection, please have your new account number readily available. We are excited for you to experience the new portal and appreciate your feedback.

HOUSE PAINTING REMINDERS

Please remember that you MUST submit an architectural application PRIOR to painting your home. There are 27 color schemes to choose from and they are available to all tracts. Please contact Management, or visit your Association's website to obtain a paint application, including the completed house painting diagram. The schemes can also be reviewed on the Association's website, the Dunn Edwards Paint Store, 5725 E Santa Ana Canyon Rd, Anaheim, CA 92807, (657) 221-3009, or you can check out the color book at Keystone Pacific Property Management, LLC. *Please make sure you refer to the paint book binder dated October* 2008.

In order to save you money, an account has been established under the Association's name, Sycamore Canyon Master, at the Dunn Edwards store. You will receive a 24% discount off the retail price for Dunn Edwards products, if you purchase from the aforementioned address location.

You must choose one structured scheme, and can NOT mix and match colors from other schemes or the application will be denied.

LOCKING MAILBOXES

Please note that if you wish to have a locking mailbox, you will need to purchase the Oasis 360 Locking Parcel Mailbox (with 2 access doors) in Black from Home Depot. Once you have replaced your mailbox, please contact Management so they can stop by and pick up your old mailbox.



Once you remove the mailbox the Association installed and replace it with a locking mailbox, you will then be responsible for the maintenance of your own mailbox and the Association will no longer replace/repair the mailbox or any parts on the mailbox in the future.